

MODERNIZING LEGAL OPERATIONS WITHOUT REPLACING EXISTING SYSTEMS

CASE STUDY

COMPANY OVERVIEW

A large corporate law firm specializing in M&A and cross-border transactions had accumulated multiple legal technology systems over years of growth and lateral expansion. As practice groups operated independently, workflows became fragmented, duplicative and difficult to manage.
The firm did not lack technology—it lacked coordinated, unified operations across its technology stack.

REQUIREMENT

- Information distributed across disconnected systems
- Inconsistent document workflows across offices
- Duplicate operational processes across practice groups
- Slow onboarding of attorneys transitioning between teams and offices
- Limited real-time visibility into matter status and resource allocation
- Increasing pressure from clients for faster turnaround and collaboration
-

WHY US?

- The firm required modernization without forcing disruptive rip-and-replace migration projects.
- TaaS was chosen because it could:
- Orchestrate existing systems into a unified operational environment
- Preserve prior technology investments
- Improve operational consistency without changing attorney workflows overnight
- Create a scalable foundation for future AI-driven legal operations

TaaS
Tech-as-a-Service

MODERNIZING LEGAL OPERATIONS WITHOUT REPLACING EXISTING SYSTEMS



CASE STUDY

SOLUTION

TaaS implemented a centralized legal operations orchestration layer across the firm:

- Unified document indexing and retrieval across repositories
- Centralized secure document sharing framework
- Workflow standardization across transactional teams
- Cloud migration for selected legacy legal applications
- Real-time operational dashboards for matter tracking and collaboration
- Centralized monitoring and infrastructure management
- Integrated compliance and retention governance controls

The solution unified operations across offices while allowing practice groups to maintain flexibility in how they worked.

BENEFITS

- 40–50% reduction in time spent locating matter information and documents
- 35% improvement in cross-office operational visibility
- 30% reduction in redundant operational processes and tooling overlap
- 50% faster onboarding of attorneys across offices and practice groups
- 25–40% faster turnaround for collaborative transaction workflows
- Improved reporting accuracy for partners and operations leadership

"Rather than forcing us into a costly technology replacement project, TaaS unified our existing systems and streamlined workflows across practices. The result has been better visibility, faster collaboration, and a more efficient operating model." - Chief Operating Officer, Corporate Law Firm